

Activating and Deactivating SnapGene Licenses

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Activating SnapGene Licenses

Download and Register SnapGene After Purchase

After purchasing SnapGene, how can I download and register the software?

Obtain the Download Link from Email

Dear SnapGene Test Lab,

Please follow the link below to download SnapGene. This link is unique for your group.

<http://www.snapgene.com/support/downloads/?group=%2Ffx851EbDqgL8umKjABE7zjB64c8bszgf7Bl28FcuRs1uOYobxEZqY8GiHQrCAnJU>

If you are unable to follow the link, please copy it and paste it into your browser's URL bar. Although your email client may display the link on more than one line, it is a single line.

Please forward this message to other authorized SnapGene users in your group so that they can download and install the software.

Best regards,
The SnapGene Team

After purchase, the account manager will receive an email with a download link. This email can be forwarded to others in the group who will be using SnapGene.

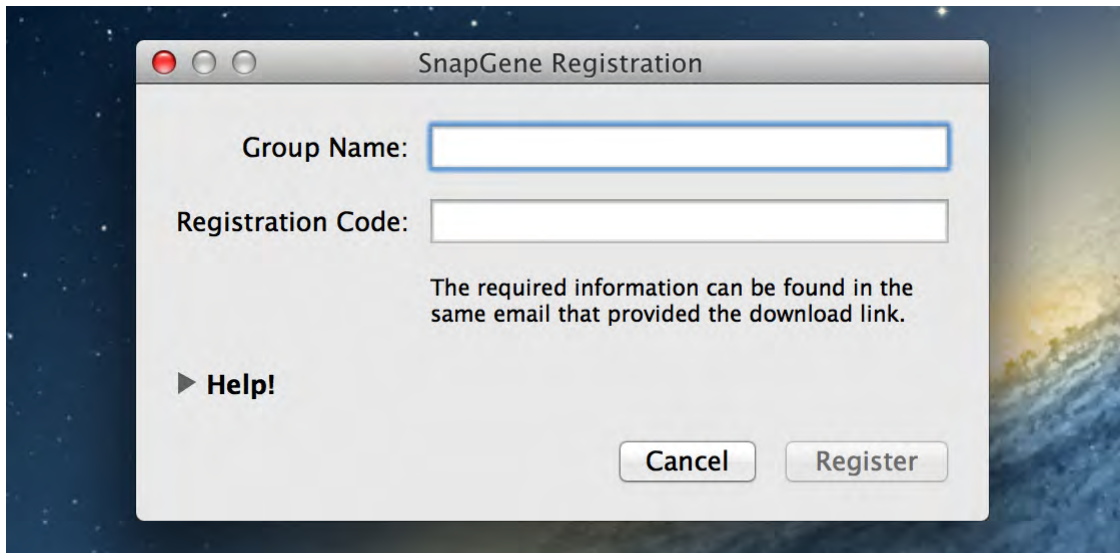
At any time, the account manager can [generate a new email](#) to be forwarded.

Download the Appropriate Version of SnapGene

Operating System	Best SnapGene Version	
Mac OS 10.5 (Leopard) or higher	SnapGene 1.5.3 for Mac OS X	Download
Windows XP or higher	SnapGene 1.5.3 for Windows	Download

The link in the email will take you to a web page with two download buttons. Click on the button for either the Mac or the Windows version of SnapGene.

Install and Run SnapGene



Install the software. When you run it for the first time, the SnapGene Registration dialog will appear.

Obtain the Group Name and Registration Code

Group Name: SnapGene Test Lab

Registration Code: SG2F-ZZKA-EYFR-THP7-HLFK

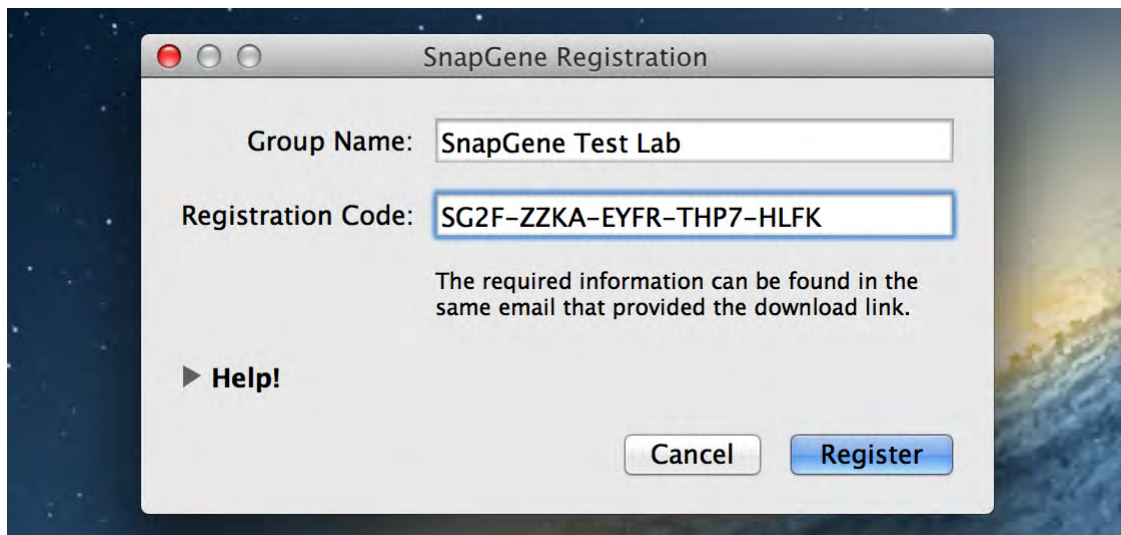
The following SnapGene versions are available for your registration code.

Operating System

Best SnapGene Version

On the same web page as the download buttons, you will find the group name and registration code.

Register SnapGene



Enter the Group Name and Registration Code. You can select and copy these items from the web page, and paste them in the SnapGene Registration dialog.

Then press the "Register" button.

Begin Using SnapGene



After a few moments, SnapGene will confirm the registration.

You must be connected to the internet to register. From then on, SnapGene will run without requiring an internet connection.

Generate an Email with a Download Link

As the account manager, how can I send an email with a download link to the authorized SnapGene users in my group?

Go to the Login Page



For this procedure, you must be the account manager for the SnapGene licenses.

Go to snapgene.com, and click on the "Manage My Account" link in the upper right corner.

Login



Enter the email address and password for the account manager.

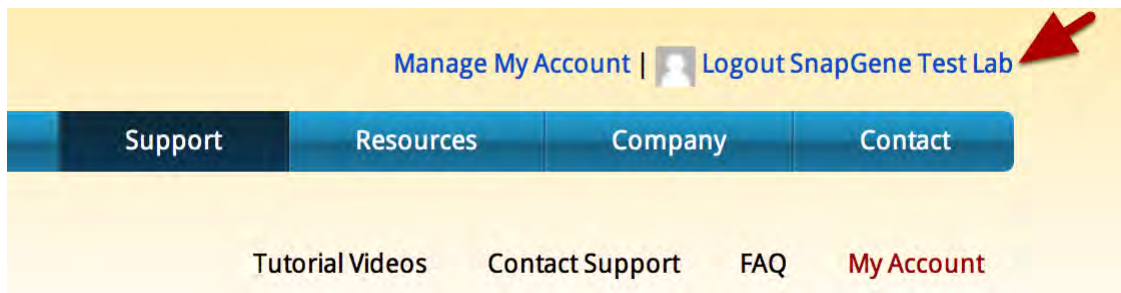
The original password was sent in an email immediately after purchase. If you have lost the password, click the triangle to show controls for obtaining a new password by email.

Email Yourself a Download Link

Email yourself a [download link](#) that you can forward to the people in your group who are authorized to install SnapGene:

On the account page, press the "Send Email" button to send yourself an email with a download link. Forward this email to the authorized SnapGene users in your group.

Logout



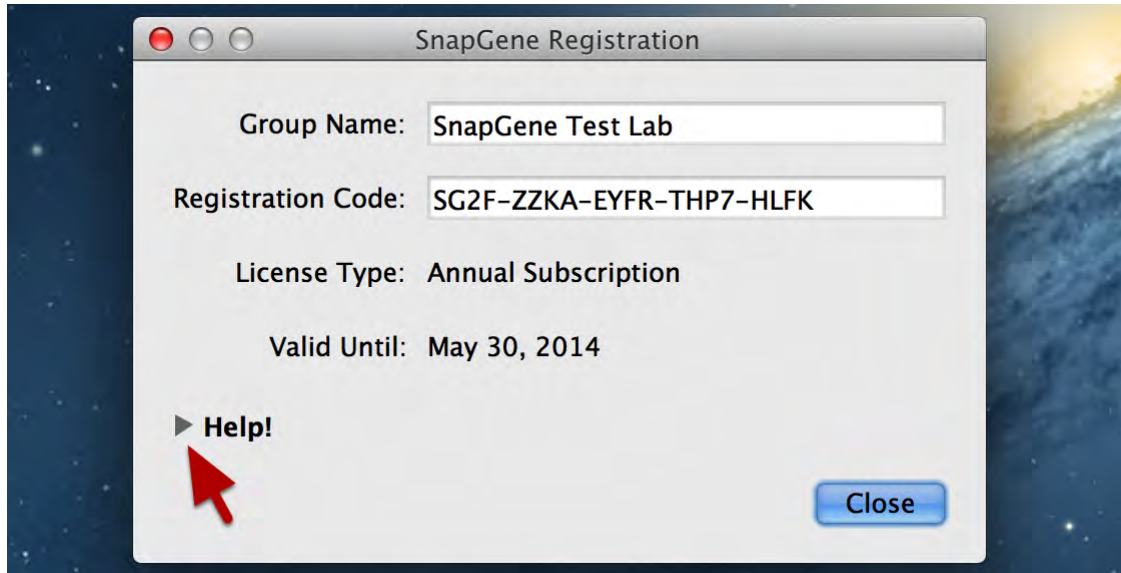
When you are finished, click on the "Logout" link in the upper right corner.

Deactivating SnapGene Licenses

Unregister the Computer You Are Using

How can I unregister SnapGene on the computer I am currently using, freeing the license for use on another computer?

Open and Expand the Registration Dialog



Choose SnapGene>Registration (Mac) or Help>Registration (Windows). Click the "Help!" triangle.

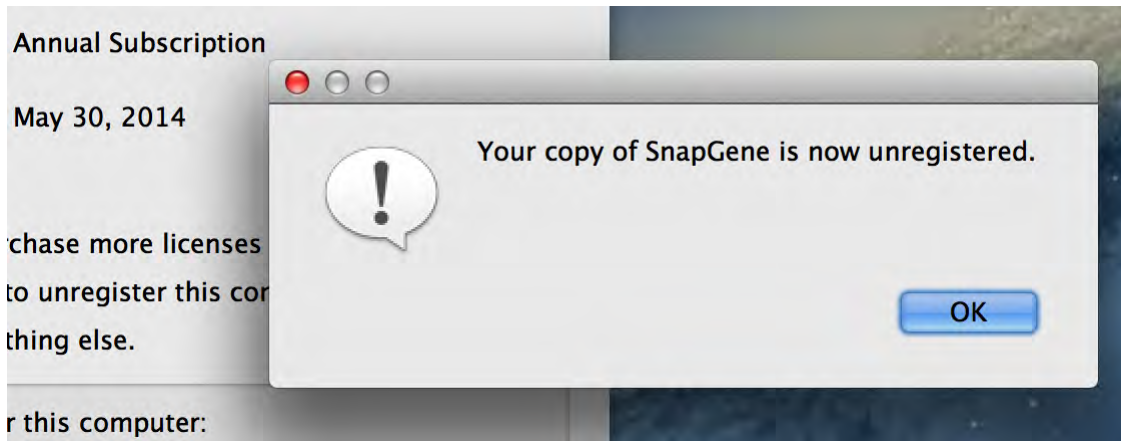
Choose the Second Option



Choose the option labeled "I would like to unregister this computer."

Press the "Unregister This Computer" button.

Complete the Unregistration



SnapGene will no longer run on the same computer unless you register again. The license is available for use on another computer.

Unregister a Computer Remotely

As the account manager, how can I unregister a SnapGene license on a computer that is not physically accessible?

Go to the Login Page



For this procedure, you must be the account manager for the SnapGene licenses.

Go to snapgene.com, and click on the "Manage My Account" link in the upper right corner.

Login

A screenshot of the SnapGene login page. On the left is a vertical yellow bar. The main content area has a white background. It contains a login form with two input fields: "Email Address:" with the value "cloner@snapgene.com" and "Password:" with seven dots. To the right of the password field is a "Login" button. Below the password field is a link that says "Forgot your password?" with a right-pointing triangle icon.

Enter the email address and password for the account manager.

The original password was sent in an email immediately after purchase. If you have lost the password, click the triangle to show controls for obtaining a new password by email.

Display the Active Licenses

License Type	Licenses Purchased	Licenses Used
Subscription through May 30, 2014	3	3

▶ Active Licenses

On the account page, click the "Active Licenses" triangle to show the SnapGene licenses in use by your group.

Deactivate the License Remotely

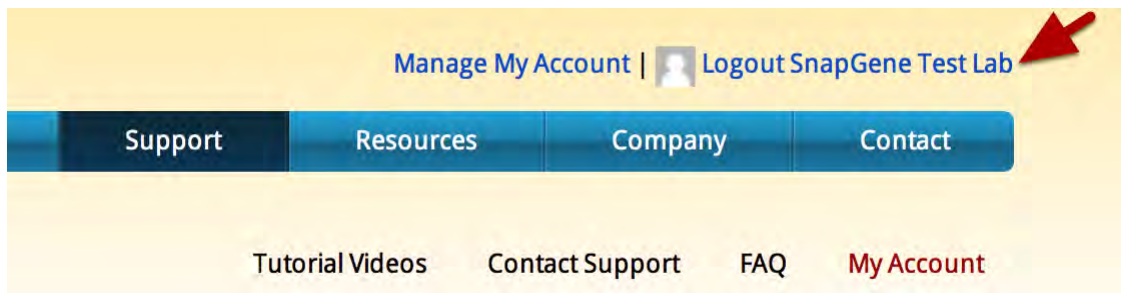
▼ Active Licenses		
Computer Name	Last Used	
Glick Family iMac	Jun 7, 2013	Deactivate
Benjamin's MacBook Pro	Jun 7, 2013	Deactivate
Glick Lab MacBook	Jun 7, 2013	Deactivate 1

▼ Active Licenses		
Computer Name	Last Used	
Glick Family iMac	Jun 7, 2013	Deactivate
Benjamin's MacBook Pro	Jun 7, 2013	Deactivate 2

(1) Press the "Deactivate" button next to the name of the relevant computer.

(2) The list will update, and will no longer display the computer that was deactivated. The released license is immediately available for use on another computer.

Logout

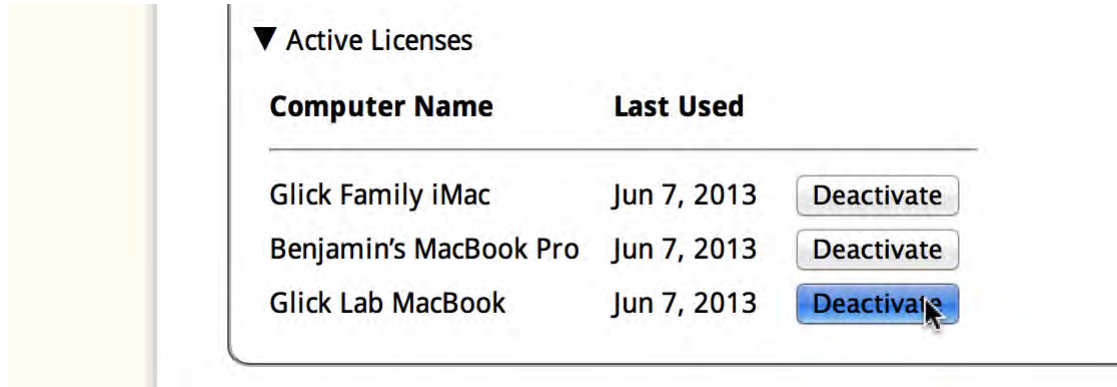


When you are finished, click on the "Logout" link in the upper right corner.

Transfer a License from a Dead Computer

A computer in my lab died or was stolen. As the account manager, how can I retrieve the SnapGene license for use on another computer?

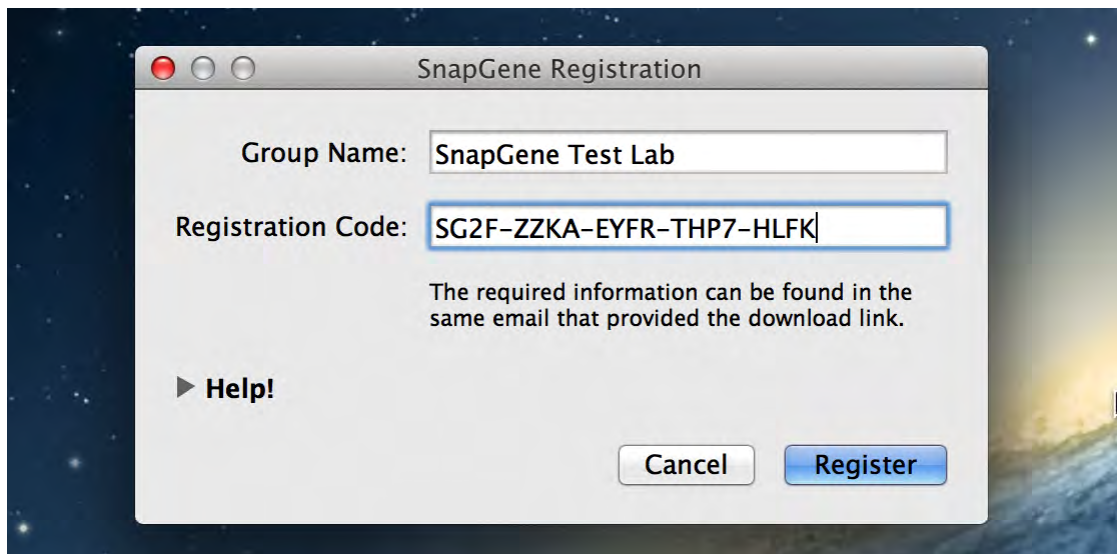
Deactivate the License Online



For this procedure, you must be the account manager for the SnapGene licenses.

[Login to your account, and unregister the dead or missing computer.](#)

Download and Register SnapGene



On the new computer, [download and register SnapGene.](#)